

Annex D- Draft Retail Energy Code Tariff Interoperability Arrangements Schedule

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Retail Energy Code Consultation Questions

Q5: Do you have any comments on the proposed Retail Energy Code (REC) Tariff Interoperability Arrangements Schedule drafting (including the template User Agreement) and the proposed new Tariff Interoperability (TI) related definitions that will be moved to REC Schedule 1 (Interpretations and Definitions)?

Q6: Considering the scope of the tariffs which are applicable under the Minimum Viable Product (MVP), we welcome views from Suppliers on the number of your existing tariffs which would fall outside the scope of the MVP, along with a rationale for why these would be excluded.

Q7: Do you agree with the proposed timeframes for issuing event notifications as set out in Paragraph 4.5 of the draft REC TI Arrangements Schedule?

Q8: Do you have any concerns with the proposed metrics included in the draft REC TI Arrangements Schedule in Annex D? These which are shown in square brackets, bold and red for ease of reference.

Q9: Set out in paragraph 1.14 of the draft TI Arrangements Schedule is our intention is that the User Register will be publicly available so that consumers can identify whether their current or prospective third-party service provider is registered. We seek views on whether the list of RTI Users, including identifier and organisation name, should remain publicly available or whether access should be limited to Energy Suppliers. Note that, access to RTI User Registration Data (e.g. webhooks and operational contact details) would be limited to Energy Suppliers.

Q10: Do you agree with our assumption that in the majority of instances TI Users could identify a consumer's correct Public Tariff Pricing Data if provided with their Tariff Name and Postcode? If not, please provide the additional data items that would be required and reasons why.

Q11: Our assumption is that certain suppliers may have more complex tariff arrangements which mean that additional information (eg Meter type), beyond Tariff Name and Postcode, will be required for a TI User to determine a consumer's correct Public Tariff Pricing Data. We anticipate that it may be difficult for consumer to provide this additional information. Do you therefore agree that it is reasonable that consumers who have tariffs with these suppliers will only be able to optimise their ESA by providing consent to the RTI User to access their Consumer Specific Tariff information?

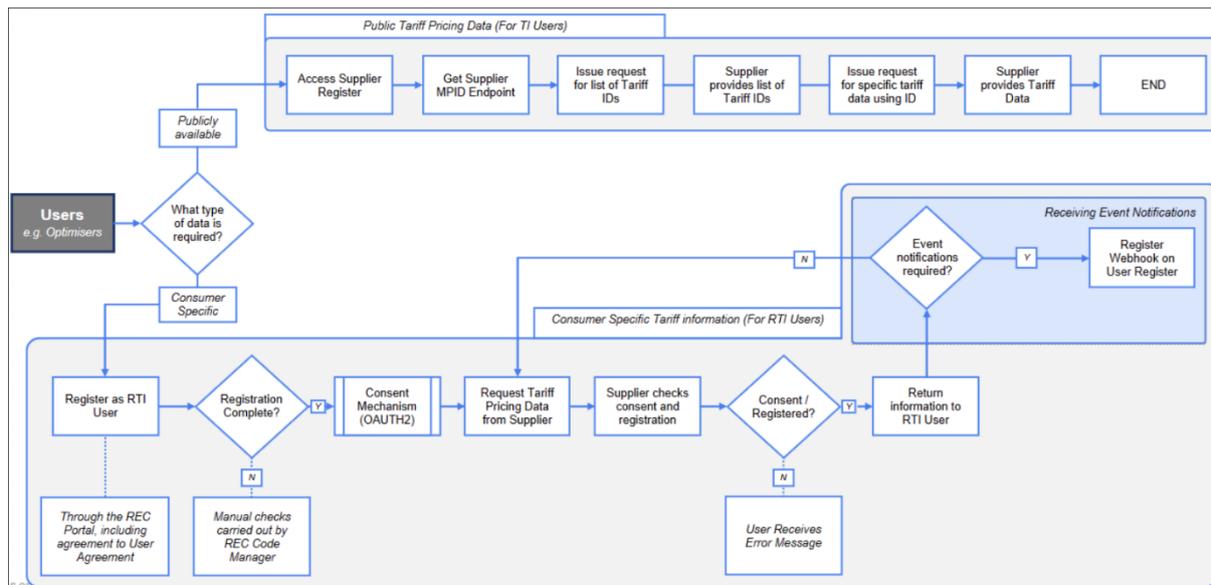
Introduction

1. The proposed changes to the Retail Energy Code (REC) include a new REC Schedule for the Tariff Interoperability Arrangements (REC TI Arrangements Schedule) which defines the TI Arrangements and provides detail on the governance, operational, and performance elements for participation in the TI Arrangements as both as a Supplier and an optimiser or other User.
2. The new REC TI Arrangements Schedule includes a template User Agreement which is the mechanism that provides the legal pathway to allow Registered Tariff Interoperability (RTI) Users to access Consumer-Specific Tariff Information.

3. The new REC TI Arrangements Schedule, set out below, also contains a number of new definitions. Following consultation, it is proposed that these will be moved into the existing REC Schedule 1 (Interpretations and Definitions)¹. We have listed these at the start of the REC TI Arrangements Schedule for ease of reference.
4. The new REC TI Arrangements Schedule and the additions to REC Schedule 1 (Interpretations and Definitions), following review of consultation responses, are planned to be introduced by DESNZ on 31 March 2026.
5. Once implemented in the REC, the new REC TI Arrangements Schedule (which includes the template User Agreement) will be classified as a category one document and will be subject to the associated REC change process as set out in REC Schedule 5 (Change Management)².

Tariff Interoperability Process Diagram

The diagram below illustrates how TI Users and RTI Users would access public and consumer-specific tariff pricing data.



¹ [REC Schedule 1 - Interpretations and Definitions](#)

² [REC Schedule 5 - Change Management](#)



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Figure 1: High-level process flow diagram for TI User and RTI User access to Public Tariff Pricing Data and Customer Specific Tariff Information.



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Tariff Interoperability Arrangements

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SCHEDULE XX

Tariff Interoperability Arrangements

Version: 0.1

Effective Date: TBC

Domestic Suppliers	Mandatory for electricity
Non-Domestic Suppliers	Mandatory for Relevant Non-Domestic Premises (as per the Electricity Supply Standard Licence Conditions)
Gas Transporters	N/A
Distribution Network Operators	N/A
DCC	N/A
Metering Equipment Managers	N/A
Non-Party REC Service Users	N/A

* This REC Schedule also applies to users of the Tariff Interoperability Arrangements who have chosen to become Registered Tariff Interoperability Users by accepting a Tariff Interoperability User Agreement. Energy Suppliers which are not required to participate under their Energy Supply Licence can also opt to participate as described in this REC Schedule.

Change History

Version Number	Implementation Date	Reason for Change
v0.1	N/A	Initial draft for DESNZ review
v0.2	N/A	Draft for consultation



Definitions – to be moved to Schedule 1

The table below set out additional definitions that are proposed to be added to REC Schedule 1: Interpretations and Definitions. These will supplement the existing definitions used in the REC. Schedule 1 can be found on the [REC Portal](#).

Term	Acronym	Definition
Consumer Specific Tariff Information		means Tariff Data made available via the Tariff Interoperability API relating to a specific Consumer. This information should only be shared where consent to do so has been granted by the Consumer.
Dynamic Tariff		means a Tariff where the unit price applicable at a specific time of day changes over time.
Non-Domestic Contract		has the meaning given to it in the Gas Supply Licence (for gas) or the Electricity Supply Licence (for electricity).
OAuth2 Protocol		means the industry-recognised authorisation framework of that name that allows users to grant a third-party application limited access to their resources on another service, without having to share their credentials or passwords.
Public Tariff Pricing Data		means Tariff Pricing Data which is not linked to a specific Consumer.
Registered Tariff Interoperability User	RTI User	means an organisation registered in accordance with Paragraph 3 of the Tariff Interoperability Arrangements Schedule, enabling access to Consumer Specific Tariff Information.
Relevant Non-Domestic Premises		has the meaning given to it in the Tariff Interoperability Licence Condition.
RTI User Registration Data		means, for each RTI User, the data recorded for that RTI User in the TI User Register, including its webhooks and contact details.
Supplier Endpoint		means a URL address provided by a Tariff Interoperability Energy Supplier for receiving Tariff Interoperability API requests.
Tariff		has the meaning given to it in the Gas Supply Licence (for gas) or the Electricity Supply Licence (for electricity).



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Tariff Data		means Tariff Pricing Data, data provided within Tariff Interoperability Event Notifications and any other data shared via interactions with the Tariff Interoperability Register.
Tariff Interoperability API Technical Specification		means the Category 2 document of that name that describes the specification for Tariff Interoperability APIs.
Tariff Interoperability Application Programming Interface (API)	TI API	means, in respect of each Tariff Interoperability Energy Supplier, the application programming interface used by that Energy Supplier for sending Tariff Interoperability Market Messages.
Tariff Interoperability Arrangements		means the arrangements described in the Tariff Interoperability Arrangements Schedule to facilitate the sharing of Tariff Data in accordance with the Tariff Interoperability Licence Condition.
Tariff Interoperability Energy Supplier	TI Energy Supplier	means either: (a) an Electricity Supplier which is required by its Energy Supply Licence to provide Tariff Data under the Tariff Interoperability Arrangements; or (b) an Energy Supplier which is not required by its Energy Supply Licence to provide Tariff Data but has: (i) notified its intention to participate in the Tariff Interoperability Arrangements in accordance with Paragraph 1.8 of the Tariff Interoperability Arrangements Schedule; and (ii) not given notice to cease participating in the Tariff Interoperability Arrangements in accordance with Paragraph 1.9 of the Tariff Interoperability Arrangements Schedule.
Tariff Interoperability Event Notification		means a notification provided to a RTI User in accordance with Paragraph 2.18 of the Tariff Interoperability Arrangements Schedule.
Tariff Interoperability Licence Condition		means Condition [X] (Making available information related to Charges for the Supply of Electricity) of the Electricity Supply Licence.
Tariff Interoperability Market Messages		means the Market Messages used to request and share Tariff Data, as defined within the Data Specification.
Tariff Interoperability Register	TI Register	means the TI Supplier Register and TI User Register.



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Tariff Interoperability Supplier Register	TI Supplier Register	means the register held by RECCo, detailing the Supplier Endpoints for each Tariff Interoperability Energy Supplier required or choosing to share Tariff Pricing Data under the Tariff Interoperability Arrangements.
Tariff Interoperability User	TI User	means any individual or organisation which wishes to access the Public Tariff Pricing Data.
Tariff Interoperability User Register	TI User Register	means the register held by RECCo, providing a list of RTI Users and RTI User Registration Data.
Tariff Interoperability User Agreement		means the agreement accepted by each organisation wishing to become a RTI User, a template of which is set out in the Appendix to the Tariff Interoperability Arrangements Schedule.
Tariff Pricing Data		means pricing data associated with a specific Tariff and / or Non-Domestic Contract, including standing charge and unit price, available in a standardised format via the Tariff Interoperability API.
Webhook		means a URL registered for the purpose of receiving Tariff Interoperability Event Notifications.

1. Introduction

- 1.1 This REC Schedule defines the Tariff Interoperability Arrangements, which involve the exchange of Public Tariff Pricing Data between Tariff Interoperability Energy Suppliers (TI Energy Suppliers) and Tariff Interoperability Users (TI Users) and also the exchange of Consumer Specific Tariff Information between TI Energy Suppliers and Registered Tariff Interoperability Users (RTI Users).
- 1.2 References to 'TI Users' refer to any individual or organisation requesting Public Tariff Pricing Data. For the avoidance of doubt, this includes RTI Users requesting Public Tariff Pricing Data. Conversely references to 'RTI Users' refer only to those organisations registered in accordance with Paragraph 3 to receive Consumer Specific Tariff Information. TI Users which are



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not RTI Users are not legally obliged to comply with this REC Schedule, but the processes described in this REC Schedule may be of practical interest to them.

- 1.3 The Tariff Interoperability Arrangements include requirements applicable to TI Energy Suppliers, the mechanism for accessing Public Tariff Pricing Data and the process for organisations to become RTI Users.

Transition

- 1.4 Other than for the purposes of the development and testing of the Tariff Interoperability API in accordance with Paragraph 1.5, Paragraphs 2 to 4 (inclusive) of this REC Schedule shall only apply from 1 January 2027, being the go-live date.

- 1.5 Before such go-live date:

- (a) for the purposes of this Paragraph 1 (and in the defined terms used in this Paragraph), references to Electricity Suppliers which are required to participate in or share data under the Tariff Interoperability Arrangements shall be interpreted as if the Tariff Interoperability Licence Condition had already come into effect;
- (b) until this Code is amended to include the Tariff Interoperability API Technical Specification, the transition version of that specification maintained by RECCo, in consultation with the Secretary of State, shall apply;
- (c) each TI Energy Supplier shall develop a Tariff Interoperability API, compliant with the Tariff Interoperability API Technical Specification;
- (d) to the extent (if any) required by RECCo, each TI Energy Supplier shall participate in end-to-end testing of the Tariff Interoperability API in cooperation with RECCo;
- (e) each TI Energy Supplier shall provide its Supplier Endpoint to RECCo by 30 November 2026, or such later date as may be designated by the Secretary of State; and
- (f) prospective RTI Users may apply to become RTI Users in preparation for the go-live date.

Becoming and Ceasing to be a Tariff Interoperability Energy Supplier



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- 1.6 Some Electricity Suppliers are required to participate in the Tariff Interoperability Arrangements by their Electricity Supply Licences. The Tariff Interoperability Licence Condition sets out the obligations on Electricity Suppliers in relation to the Tariff Interoperability Arrangements, including the circumstances in which the sharing of information is mandatory.
- 1.7 Gas Suppliers are not mandated to share information under the Tariff Interoperability Arrangements but may choose to do so. In addition, Electricity Suppliers may also choose to participate in cases where they are not mandated to do so by the Tariff Interoperability Licence Condition, including where they choose to share data in non-mandatory cases.
- 1.8 Energy Suppliers which are not mandated to participate in the Tariff Interoperability Arrangements, but which wish to do so, shall notify the Code Manager of their intention to participate (thereby becoming a TI Energy Supplier).
- 1.9 Where a TI Energy Supplier has been participating in the Tariff Interoperability Arrangements on a voluntary basis and wishes to cease its participation, it shall:
 - (a) give the Code Manager [**three (3) months**] notice of the date upon which it will cease to participate; and
 - (b) inform RTI Users by sending a Tariff Interoperability Event Notification in accordance with Paragraph 2.18(e).
- 1.10 Each TI Energy Supplier is legally obliged to comply with this REC Schedule while it is a TI Energy Supplier. An Energy Supplier which ceases to be a TI Energy Supplier under Paragraph 1.9 remains liable for any acts or omissions while it was a TI Energy Supplier.

Tariff Interoperability Register

- 1.11 To support the Tariff Interoperability Arrangements, the Code Manager shall make available the TI Register, consisting of the TI Supplier Register and the TI User Register. Where specified in the Tariff Interoperability API Technical Specification, information on the TI Register is available via the Tariff Interoperability API.
- 1.12 The TI Supplier Register shall provide publicly available information relating to each TI Energy Supplier. This information shall include each Supplier Endpoint as well as TI Energy Supplier contact details to support query resolution.



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- 1.13 Each TI Energy Supplier shall maintain its information held on the TI Supplier Register by raising a query via the REC Service Desk. The Code Manager shall ensure that the TI Supplier Register is updated within 2 Working Days of a change to the information being requested by a TI Energy Supplier.
- 1.14 The TI User Register shall include:
 - (a) a publicly available list of RTI Users; and
 - (b) RTI User Registration Data, which is only available to TI Energy Suppliers.
- 1.15 RTI User Registration Data shall be updated by the relevant RTI User in accordance with the process set out in Paragraph 3.4.
- 1.16 The Code Manager shall retain an audit record of all changes to the TI Register for a minimum period of **[90 days]**. The system shall also be capable of accommodating the scrutiny of formal and informal audits by RECCo (or its agent), or any other person legally entitled to carry out such an audit.
- 1.17 The Code Manager shall issue a notification to TI Energy Suppliers and RTI Users in advance of Scheduled Maintenance that impacts the availability of the TI Register. Where an unplanned outage impacts the availability of the TI Register, the Code Manager shall issue a notification to each TI Energy Supplier and each RTI User as soon as is practicable. During any such outage, API requests will not be fulfilled, and requests will need to be re-sent by the TI Energy Supplier or RTI User at a later time.

2. Tariff Interoperability Energy Supplier Requirements

- 2.1 Each TI Energy Supplier shall develop and maintain a Tariff Interoperability API, compliant with the Tariff Interoperability API Technical Specification.
- 2.2 Each TI Energy Supplier shall respond to requests for Tariff Pricing Data submitted in accordance with the Tariff Interoperability API Technical Specification, using Tariff Interoperability Market Messages consistent with the definition set out in the Data Specification.



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- 2.3 Where a RTI User has subscribed to receive Tariff Interoperability Event Notifications, the relevant TI Energy Supplier shall issue Tariff Interoperability Event Notifications in accordance with the Tariff Interoperability API Technical Specification, using Tariff Interoperability Market Messages consistent with the definition set out in the Data Specification.
- 2.4 Where this REC Schedule references notifications to TI Energy Suppliers this must be done via an email or REC Portal notification using the operational contact details provided by the TI Energy Supplier in accordance with Paragraph 2.12. TI Energy Suppliers shall ensure that their contact details are maintained for this purpose.

Consumer Consent

- 2.5 Each TI Energy Supplier shall implement and maintain a mechanism for recording Consumer consent for the sharing of Consumer Specific Tariff Information in accordance with the Tariff Interoperability API Technical Specification.
- 2.6 Consumer consent shall be recorded against the account holder held by the TI Energy Supplier based on each individual Registrable Measurement Point (RMP) and shall identify the specific RTI User which is allowed to access the Consumer Specific Tariff Information.
- 2.7 Each TI Energy Supplier's consent-recording mechanism shall enable recording of consent for one-off access to Consumer Specific Tariff Information or for an open-ended period, subject to the Consumer subsequently revoking their consent.
- 2.8 Each TI Energy Supplier shall ensure that it has an easily accessible mechanism in place to allow a Consumer to revoke their consent for a specific RTI User to access Consumer Specific Tariff Information in relation to a specific RMP.
- 2.9 Where the Consumer contacts the TI Energy Supplier to revoke consent via the mechanism referred to in Paragraph 2.8 above, the TI Energy Supplier shall notify the relevant RTI User (see Paragraph 4.5.7) and shall cease sending Consumer Specific Tariff Information for the relevant RMP within **[1] Working Day**.
- 2.10 Where the Consumer contacts the RTI User to revoke consent, the RTI User shall de-register consent with the relevant TI Energy Supplier in accordance with Paragraph 4.4.5 and the TI Energy Supplier shall cease sending Consumer Specific Tariff Information for the relevant RMP within **[60 minutes]** of receipt of this de-registration request.



Sharing Tariff Pricing Data

- 2.11 Each TI Energy Supplier shall provide the Code Manager with Supplier Endpoint details for the TI Energy Supplier's Tariff Interoperability API, specifying the relevant Market Participant Identifier(s). A single Supplier Endpoint could be utilised for multiple Market Participant Identifiers. Where a TI Energy Supplier proposes to amend its Supplier Endpoint details, it shall provide updated details to the Code Manager at least **[2]** Working Days prior to the change. TI Energy Suppliers shall take reasonable steps to limit the frequency of change to their Supplier Endpoint(s).
- 2.12 When providing Supplier Endpoint details, each TI Energy Supplier shall identify an operational contact for managing queries and a security contact for managing security credentials. The security contact will be sent a one-time URL which should be used to access unique security credentials. These unique security credentials will be valid for 2 years and must be used when accessing restricted data within the TI User Register. The Code Manager shall issue a new one-time URL to the lead contact for each TI Energy Supplier at least **[5]** Working Days before the security credentials are due to expire, to enable new security credentials to be established.
- 2.13 Subject to Paragraph 2.15, each TI Energy Supplier shall ensure that Public Tariff Pricing Data relating to all cases mandated by its Energy Supply Licence is available on request via the Tariff Interoperability API using the Supplier Endpoint details held within the TI Supplier Register. When providing Tariff Pricing Data, TI Energy Suppliers shall ensure that all relevant information impacting the overall cost to the Consumer is shared. The free text 'Comments' field should be used to specify additional information such as pass through costs or incentive arrangements which impact the overall cost to the Consumer.
- 2.14 Tariff Pricing Data may include effective from and to dates which enable the recipient to determine the period over which the Tariff Pricing Data is applicable. Where Tariff Pricing Data is changing, the TI Energy Supplier shall ensure that amended Tariff Pricing Data is available via the Tariff Interoperability API at least **[60 minutes]** in advance of the change taking effect.
- 2.15 A TI Energy Supplier may suspend access to Tariff Pricing Data where:



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- (a) a potential, confirmed or suspected event that could compromise the security or integrity of the Tariff Pricing Data and/or the Tariff Interoperability Energy Supplier's Systems is detected, and suspending access is a proportionate mitigation;
 - (b) the number of requests for Tariff Pricing Data reaches the rate limit of [10,000] requests per second; or
 - (c) requested to do so by the Code Manager.
- 2.16 Each TI Energy Supplier shall ensure that Consumer Specific Tariff Information is only shared with RTI Users. Each TI Energy Supplier shall access the TI Register at least once per day to obtain the latest list of RTI Users. Where a request for Consumer Specific Tariff Information is received from an entity which is not a RTI User, the TI Energy Supplier shall reject the request.
- 2.17 Each TI Energy Supplier shall ensure that Consumer Specific Tariff Information is only shared where the Consumer has granted consent in relation to the specific RTI User. Where a request for Consumer Specific Tariff Information is received from a RTI User which does not have active Consumer consent, the TI Energy Supplier shall reject the request.
- 2.18 Each TI Energy Supplier shall develop and maintain a mechanism for notifying RTI Users, in accordance with the Tariff Interoperability API Technical Specification, of the following events in relation to the Consumers for which the RTI User has an active consent:
- (a) a change of Tariff / Non-Domestic Contract;
 - (b) a change to the unit rate, standing charge or time variables associated with the Consumer's Tariff / Non-Domestic Contract (subject to Paragraph 2.19);
 - (c) termination of the TI Energy Supplier's Registration, including where the Consumer has Switched to an alternative Energy Supplier;
 - (d) revocation of Consumer consent (which notification shall be provided only to the specific RTI User in relation to which consent has been revoked); and



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- (e) only if the TI Energy Supplier is providing data in respect of an RMP on a voluntary basis, where the Tariff Interoperability Energy Supplier intends to cease participating in relation to the RMP in question.

2.19 In the case of Paragraph 2.18(b), the TI Energy Supplier shall not issue a Tariff Interoperability Event Notification for Dynamic Tariffs. RTI Users shall utilise the 'effective to' and 'effective from' dates within the Tariff Pricing Data to determine when the unit rate and / or standing charge for Dynamic Tariffs will be changing and request Tariff Pricing Data accordingly.

Non-Functional Requirements

2.20 Subject to Paragraph 2.15, each TI Energy Supplier shall ensure that:

- (a) Tariff Pricing Data is available via the Tariff Interoperability API [**99.9%**] of the time, measured across each calendar month;
- (b) Tariff Interoperability Event Notifications are issued within the timescales specified in Paragraph 4.5;
- (c) it refreshes its public cache of Tariff Pricing Data (excluding Dynamic Tariffs) every [**24 hours**];
- (d) it refreshes its public cache of Tariff Pricing Data for Dynamic Tariffs at least [**60 minutes**] before the existing Tariff Pricing Data changes;
- (e) it retains Tariff Pricing Data requests and associated responses for a minimum of [**90 days**];
- (f) it retains Tariff Interoperability Event Notifications for a minimum of [**90 days**]; and
- (g) it facilitates the retry strategy set out in Paragraph 2.28, where a response to a Tariff Pricing Data request or a Tariff Interoperability Event Notification is rejected, such that it buffers undelivered messages for a minimum of 72 hours from the initial attempt.

2.21 Each TI Energy Supplier shall ensure that it has sufficient capacity to support:

- (a) a steady state volume of at least [**1,000**] requests per second for Tariff Pricing Data; and



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(b) a peak volume of at least [5,000] requests per second for Tariff Pricing Data for any [5 minute] window.

2.22 Each TI Energy Supplier shall provide a response to each request for Public Tariff Pricing Data within the following times:

Performance Parameter	Performance Level
Up to and including steady state volume.	95th percentile response time of [1] second, measured across a calendar month.
Above steady state volume and up to and including peak volume.	95th percentile response time of [5] seconds, measured across a calendar month.

2.23 Each TI Energy Supplier shall provide a response to each request for Consumer Specific Tariff Information within the following times:

Performance Parameter	Performance Level
Up to and including steady state volume.	95th percentile response time of [2] seconds, measured across a calendar month.
Above steady state volume and up to and including peak volume.	95th percentile response time of [5] seconds, measured across a calendar month.

Error Resolution

2.24 TI Energy Suppliers shall validate each request for Tariff Pricing Data to ensure that:

- (a) the request aligns with the required format (as specified in the Data Specification);
- (b) the request relates to a valid Tariff / Non-Domestic Contract, which is in scope of the Tariff Interoperability Arrangements, either via Tariff Interoperability Licence Condition obligations or on a voluntary basis;



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- (c) the request relates to a Premises, which is in scope of the Tariff Interoperability Arrangements, either via Tariff Interoperability Licence Condition obligations or on a voluntary basis;
 - (d) for Consumer Specific Tariff Information requests, the TI Energy Supplier is the Registered Supplier for the Metering Point; and
 - (e) for Consumer Specific Tariff Information requests, valid Consumer consent is in place which authorises access by the requesting RTI User.
- 2.25 Where a request for Tariff Pricing Data fails validation, the TI Energy Supplier shall issue a rejection message using the relevant error code defined in the Tariff Interoperability API Technical Specification.
- 2.26 Each TI Energy Supplier shall provide a mechanism to enable queries regarding the Tariff Interoperability API to be raised by TI Users and potential users of the Tariff Interoperability API.
- 2.27 Each TI Energy Supplier shall ensure that they have policies and procedures in place to manage Consumer queries and complaints regarding the Tariff Interoperability Arrangements, including the ability to provide details of active Consumer consent on request by the Consumer.
- 2.28 Where a Tariff Interoperability Market Message is sent by the TI Energy Supplier, resulting in validation by the recipient failing, or the response from the recipient is not received, the relevant Market Message shall be re-sent in accordance with the retry strategy. The retry strategy requires the TI Energy Supplier to retry delivery every 5 minutes for the first 60 minutes and then every 30 minutes until the buffer period in Paragraph 2.20(g) expires.
- 2.29 Each TI Energy Supplier shall monitor error messages received in relation to Tariff Interoperability Event Notifications. Where a Tariff Interoperability Event Notification remains undelivered after the retry strategy has been exhausted, then the TI Energy Supplier shall raise a query with the relevant RTI User.

Monitoring and Reporting



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- 2.30 To support assurance of a TI Energy Supplier's compliance with its requirements under the Tariff Interoperability Arrangements, the Code Manager shall:
- (a) request Public Tariff Pricing Data via the Tariff Interoperability API to assess compliance with the Tariff Interoperability API Technical Specification and the non-functional requirements defined in this REC Schedule; and
 - (b) issue a **[daily]** request to each TI Energy Supplier for information defined in the Performance Assurance Reporting Catalogue.
- 2.31 The request referenced in Paragraph 2.30(b) shall comply with the format defined in the Tariff Interoperability API Technical Specification.
- 2.32 Each TI Energy Supplier shall provide the information requested in Paragraph 2.30(b) within **[60 minutes]**. Responses shall comply with the format defined in the Tariff Interoperability API Technical Specification.
- 2.33 For the avoidance of doubt, monitoring is limited to compliance with the Tariff Interoperability Arrangements and does not measure the accuracy of the data shared by TI Energy Suppliers.
- 2.34 Performance data shall be made available to RECCo to support performance assurance activities. Information may also be shared with the Secretary of State and / or Ofgem where requested.

3. Tariff Interoperability User Registration

- 3.1 Any individual or organisation can access Public Tariff Pricing Data using the Supplier Endpoints available within the TI Supplier Register. Therefore, individuals or organisations that only wish to access Public Tariff Pricing Data are not required to register under the Tariff Interoperability Arrangements.
- 3.2 An organisation wishing to access Consumer Specific Tariff Information shall apply to become a RTI User in accordance with the interface table in Paragraph 3.4 below. This applies to Parties as well as non-Parties.



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- 3.3 RTI Users wishing to receive Tariff Interoperability Event Notifications shall also register the required Webhooks. A single Webhook is required to enable notifications from any TI Energy Supplier. Registering trust with an individual TI Energy Supplier will be required as part of the Consumer consent steps in Paragraph 4.4.
- 3.4 As part of the registration process, the applicant will be required to accept a Tariff Interoperability User Agreement specifying the applicable legal terms and conditions. The template Tariff Interoperability User Agreement is included in Appendix 1.

Ref	When	Action	From	To	Interface	Means
3.4.1	As required.	Submit RTI User application.	RTI User applicant	Code Manager	Application form	REC Portal
3.4.2	Following 3.4.1.	Validate application against the below criteria: the company holds a valid registration within Companies House. confirm organisation is an active registered UK entity and Directors / Persons of Significant Control are not disqualified.	Code Manager		Internal process	Not Defined
3.4.3	Prior to completing the registration process.	Accept terms set out within Tariff Interoperability User Agreement.	RTI User applicant		Tariff Interoperability User Agreement	REC Portal



3.4.4	Following successful registration.	Provide security credentials to permit subscription of Webhooks.	Code Manager	RTI User	Not defined	REC Portal
3.4.5	Following 3.4.4, if the RTI User wishes to receive Tariff Interoperability Event Notifications.	Subscribe to receive Tariff Interoperability Event Notifications.	RTI User	Code Manager	Not defined	REC Portal
3.4.6	Within [60 minutes] of receipt of the notification in 3.4.5, where the message passes validation.	Store details within the TI Register and provide confirmation of successful update with associated security credentials.	Code Manager	RTI User	Not defined	REC Portal
3.4.7	At any time, following 3.4.6 if a change to subscription is required.	Update subscription including de-registering the Webhook where Tariff Interoperability Event Notifications are no longer required.	RTI User	Code Manager	Not defined	REC Portal
3.4.8	Within [60 minutes] of receipt of the notification in 3.4.7, where the message passes validation	Update details within the TI Register and provide confirmation of successful update.	Code Manager	RTI User	Not defined	REC Portal



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- 3.5 A list of all RTI Users will be publicly available, with access to information required for sending Tariff Interoperability Event Notifications limited to TI Energy Suppliers.
- 3.6 Access to the TI User Register is obtained in accordance with the interface table below:

Ref	When	Action	From	To	Interface	Means
3.6.1	As required.	Request list of RTI Users. For Tariff Interoperability Energy Suppliers requesting restricted data, security credentials shall be provided.	Requesting entity	TI Register	Access details described in the TI API Technical Specification	TI API
3.6.2	Following 3.6.1 where the message passes validation.	Provide list of RTI Users. Additional Webhook details provided to Tariff Interoperability Energy Suppliers with valid security credentials.	TI Register	Requesting entity	Get RTI Users Response	TI API

Suspension or Revocation of RTI User Registration

- 3.7 Each RTI User is subject to Performance Assurance, pursuant to which the REC Performance Assurance Board (REC PAB) may determine that a RTI User's registration should be suspended or revoked (and, if previously suspended, restored). RECCo shall update the TI User Register to reflect such determinations. If a RTI User's registration is revoked by the REC PAB, RECCo shall terminate the RTI User's Tariff Interoperability User Agreement.



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- 3.8 RECCo may suspend a RTI User's registration where RECCo determines that the RTI User is in breach of any of its obligations under this REC Schedule or the Tariff Interoperability User Agreement. RECCo may restore a RTI User's registration where previously suspended by RECCo. RECCo shall update the TI User Register to reflect such suspensions or restorations.
- 3.9 Where a RTI User's registration is suspended, restored or revoked, RECCo shall issue a notification to all TI Energy Suppliers.
- 3.10 Following receipt of a notification that a RTI User has been removed from the TI User Register, each TI Energy Supplier shall ensure that no further Tariff Interoperability Event Notifications are issued to that RTI User.

RTI User Requirements

- 3.11 Each RTI User agrees that it shall not access Consumer Specific Tariff Information in respect of a Consumer unless the RTI User has obtained (and still has) express consent from such Consumer to access the Tariff Data.
- 3.12 Each RTI User agrees that it shall not:
- (a) knowingly or recklessly introduce into (or transmit via) the TI Register any viruses, trojans, worms, logic bombs or other material that is malicious or technologically harmful;
 - (b) attempt to gain unauthorised access to the TI Register or to any Systems used within the Tariff Interoperability Arrangements;
 - (c) mask or hide the identity of the RTI User's Systems as it connects to the Tariff Interoperability API;
 - (d) access or attempt to access the Tariff Data except through the Tariff Interoperability API or via its registered Webhooks; and/or
 - (e) attack the TI Register or any TI Energy Supplier systems via a denial of service attack or a distributed denial of service attack.



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- 3.13 Where a RTI User is provided with cryptographic keys, tokens, passwords or other security information, the RTI User shall not transmit or disclose the security information to any third party.
- 3.14 Each RTI User may copy, adapt and create derivative works from the Tariff Data where necessary for the purposes of providing services to a Consumer from which it has consent. Each RTI User agrees that it shall not access, use or exploit the Tariff Data or the Tariff Interoperability Arrangements for any other purpose, and that it shall otherwise keep the Tariff Data confidential and not publish or otherwise disclose it.
- 3.15 Each RTI User shall immediately notify RECCo and the relevant TI Energy Supplier(s) if the RTI User knows or suspects any unauthorised or unlawful processing of, loss of, damage to, destruction or corruption of, or misuse of any Tariff Data, or of any security breach that could compromise the security or integrity of the Tariff Data and/or the TI Register.
- 3.16 Each RTI User shall provide and maintain operational contact details to be held in the restricted area of the TI User Register (accessible to TI Energy Suppliers only), to facilitate issue resolution.

4. Tariff Interoperability Processes

- 4.1 This Paragraph 4 defines the end-to-end processes for sharing Tariff Pricing Data and issuing Tariff Interoperability Event Notifications under the Tariff Interoperability Arrangements.
- 4.2 To ensure that the Tariff Interoperability Arrangements are effective, a TI Energy Supplier can reasonably expect a TI User (including a RTI User) to:
 - (a) ensure requests for Tariff Pricing Data comply with the format defined in the Tariff Interoperability API Technical Specification;
 - (b) monitor error messages received in relation to requests for Tariff Pricing Data. Where a request is rejected, the TI User shall make reasonable attempts to re-send the request in accordance with the retry strategy defined in Paragraph 2.28 and check the TI Supplier Register before raising a query with the TI Energy Supplier; and



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- (c) where a request remains undelivered after reasonable number of attempts have been made, to raise a query with the relevant TI Energy Supplier using the lead contact details provided within the TI Supplier Register.

Access to Tariff Pricing Data

4.3 A TI User wishing to access Tariff Pricing Data shall follow the process in the interface table below:

Ref	When	Action	From	To	Interface	Means
4.3.1	As required.	Request details of Supplier Endpoints. The TI User shall determine how frequently they request Supplier Endpoint details. These are not expected to change on a regular basis.	TI User	TI Register	Access details described in the TI API Technical Specification	TI API
4.3.2	Following 4.3.1 where the message passes validation.	Provide details of all available Supplier Endpoints.	TI Register	TI User	Get Supplier Tariff Endpoints Response	TI API
4.3.3	Where Tariff Pricing Data is required.	Submit request for a list of available Tariffs / Non-Domestic Contracts.	TI User	TI Energy Supplier	Access details described in the TI API Technical Specification	TI API
4.3.4	Following 4.3.3 where the message passes validation.	Share requested Tariff / Non-Domestic Contract details.	TI Energy Supplier	TI User	Get Tariffs Response	TI API



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		TI Users can filter the response based on payment method, fuel type and region.				
4.3.5	At any time, where the TI User knows the Tariff / Non-Domestic Contract unique identifier.	Submit request for Tariff Pricing Data using a single Tariff Id.	TI User	TI Energy Supplier	Get Tariff Details Request	TI API
4.3.6	Following 4.3.5 where the message passes validation	Share requested Tariff Pricing Data.	TI Energy Supplier	TI User	Get Tariff Details Response	TI API

Establish Access to Consumer Specific Tariff Information

4.4 In order to access Consumer Specific Tariff Information, a RTI User must gain (and still have) consent from the Consumer. The precise interactions with Consumers are not defined within this Code, however the high-level process is set out in the interface table below.

Ref	When	Action	From	To	Interface	Means
4.4.1	As required.	Engage with Consumer to agree services. Consumer to be diverted to TI Energy Supplier portal in order to grant consent in accordance with OAUTH2 Protocol.	RTI User	Consumer	In accordance with OAUTH2 Protocol	-



4.4.2	Following 4.4.1 where Consumer grants consent for a specific RTI User to access their Consumer Specific Tariff Information.	Record Consumer consent against specific RMP and RTI User and provide short-lived access token.	TI Energy Supplier	RTI User	In accordance with OAUTH2 Protocol	-
4.4.3	Following 4.4.2.	Use short-lived access token, provided as part of the Consumer consent step to register with the relevant TI Energy Supplier.	RTI User	TI Energy Supplier	Access details described in the TI API Technical Specification	TI API
4.4.4	Following 4.4.3 where the message passes validation.	Validate Consumer consent is in place and provide TI Registration Id and Tariff Id for the relevant RMP(s). The RTI User can then access the relevant Tariff Pricing Data in accordance with Paragraph 4.3.	TI Energy Supplier	RTI User	Register Trust Response	TI API
4.4.5	As required.	Request tariff id for a specific Registrable Measurement Point	RTI User	TI Energy Supplier	Get MPXN Tariff Details Request	TI API
4.4.6	Following 4.4.5 where the message passes validation.	Provide Registrable Measurement Point specific Tariff Id	TI Energy Supplier	RTI User	Get MPXN Tariff Details Response	TI API



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4.4.7	At any point following 4.4.4, and within [60 minutes] of the Consumer revoking consent.	De-register consent with the relevant TI Energy Supplier.	RTI User	TI Energy Supplier	Access details described in the TI API Technical Specification	TI API
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Tariff Interoperability Event Notification

4.5 TI Energy Suppliers issuing Tariff Interoperability Event Notifications shall follow the process in the interface tables below:

Ref	When	Action	From	To	Interface	Means
Change of Tariff / Non-Domestic Contract						
4.5.1	Within [60 minutes] of a Consumer requesting to change to a different Tariff / Non-Domestic Contract.	Provide details of new Tariff / Non-Domestic Contract.	TI Energy Supplier	RTI User	Notifications Response	TI API
4.5.2	Following 4.5.1 where the message passes validation.	Update the Consumer's tariff information and request Tariff Pricing Data in accordance with Paragraph 4.3.	RTI User	-	Internal Process	-
Change to the unit rate or time variables associated with the Consumer's Tariff / Non-Domestic Contract						



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4.5.3	By [22:00] on the day before a change is made to the unit rate, standing charge or time variables associated with the Consumer's Tariff / Non-Domestic Contract.	Provide notification that a change to the Tariff Pricing Data will occur.	TI Energy Supplier	RTI User	Notifications Response	TI API
4.5.4	Following 4.5.3 where the message passes validation.	Request Tariff Pricing Data in accordance with Paragraph 4.3.	RTI User	-	Internal Process	-
Termination of the Supplier Registration						
4.5.5	Within [60 minutes] of a receipt of a Secured Inactive Notification from CSS.	Provide notification that the TI Energy Supplier will no longer be registered for the RMP.	TI Energy Supplier	RTI User	Notifications Response	TI API
4.5.6	Following 4.5.5 where the message passes validation.	Engage with Consumer to determine the new Registered Supplier and initiate a new request for access to Consumer Specific Tariff Information in accordance with Paragraph 4.3, if required.	RTI User	-	Internal Process	-
Revocation of Consumer consent						
4.5.7	Within [60 minutes] of the Consumer revoking its	Provide notification that the Consumer consent is no longer in place.	TI Energy Supplier	RTI User	Notifications Response	TI API



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	consent to sharing Consumer Specific Tariff Information.					
4.5.8	Following 4.5.7 where the message passes validation	De-register consent associated with the specific Consumer in accordance with Paragraph 4.3 and engage with the Consumer as required.	RTI User	-	Internal Process	=
Ceasing to Participate in the Tariff Interoperability Arrangements						
4.5.9	At any time, where the TI Energy Supplier determines it will no longer participate in the Tariff Interoperability Arrangements, in accordance with Paragraph 1.9.	Provide notification that the TI Energy Supplier will no longer be sharing Consumer Specific Tariff Pricing Information for the relevant RMP.	TI Energy Supplier	RTI User	Notifications Response	TI API
4.5.10	Following 4.5.9 where the message passes validation.	Engage with Consumer to understand next steps.	RTI User	-	Internal Process	=

APPENDIX 1: TARIFF INTEROPERABILITY USER AGREEMENT

BY CLICKING ON THE 'ACCEPT' BUTTON AT THE END OF THIS AGREEMENT YOU ARE ACCEPTING ALL OF THE TERMS AND CONDITIONS OF THIS AGREEMENT ON BEHALF OF THE CONTRACTING ENTITY (AS DEFINED BELOW).

YOU MUST BE AUTHORISED TO ACCEPT THE TERMS AND CONDITIONS OF THIS AGREEMENT ON BEHALF OF THE CONTRACTING ENTITY AND YOU PERSONALLY REPRESENT AND UNDERTAKE THAT YOU HAVE THE AUTHORITY TO DO SO.

IF YOU ARE NOT WILLING OR AUTHORISED TO BIND THE CONTRACTING ENTITY TO THIS AGREEMENT, DO NOT CLICK 'ACCEPT'.

THIS AGREEMENT IS BETWEEN:

- (1) **[enter company registered name]** a company incorporated in [enter jurisdiction of incorporation] with company number [enter company registered number] whose registered office is at [enter registered office address] (the "**Contracting Entity**"); and
- (2) **Retail Energy Code Company Limited** a company incorporated in England and Wales with company number 10989875 whose registered office is at 27 Old Gloucester Street, London, England, WC1N 3AX ("**RECCo**").

WHEREAS

In this Agreement, "**Retail Energy Code**" means the code of that name maintained under the electricity supply licences granted pursuant to the Electricity Act 1989 and the gas supply licences granted pursuant to the Gas Act 1986, as such code is modified from time to time in accordance with its provisions.

The Contracting Entity wishes to access the Tariff Interoperability Arrangements pursuant to the Retail Energy Code (REC). Whether or not the Contracting Entity is already party to the REC, the Contracting Entity must agree to this Agreement in order to be recognised as a Registered Tariff Interoperability User (RTI User) under the REC.

RECCo is authorised under the REC to grant the Contracting Entity access to the Tariff Interoperability Arrangements subject to and in accordance with this Agreement.

NOW IT IS HEREBY AGREED as follows:

1. INTERPRETATION

- 1.1 In this Agreement, "**Equivalent Basis**" means, when used in respect of particular provisions of the REC, that those provisions (as amended from time to time) are



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to apply to this Agreement as if they were set out in this Agreement, subject to the changes necessary for those provisions (and the defined terms used in them) to make sense in the context of this Agreement (including so that references in those provisions to 'this Code' were to 'this Agreement', and as if references to 'Party' or 'REC Service User' were to the 'Contracting Entity' under this Agreement).

- 1.2 Save as otherwise defined in this Agreement, the words and expressions used in this Agreement shall be interpreted on an Equivalent Basis in accordance with the definitions and provisions regarding interpretation set out in the REC.
- 1.3 Reference in this Agreement to a REC Schedule includes reference to the other parts of the REC referred to in that REC Schedule.

2. TERM

- 2.1 This Agreement shall take effect from the Effective Date and shall continue in force until terminated in accordance with paragraph 12 below.

3. THE SERVICE

- 3.1 RECCo hereby grants the Contracting Entity the rights associated with being a RTI User subject to and in accordance with the Tariff Interoperability Arrangements Schedule (which schedule shall apply on an Equivalent Basis).
- 3.2 The Contracting Entity shall be bound by and shall comply with the Tariff Interoperability Arrangements Schedule (which schedule shall apply on an Equivalent Basis).

4. CHARGES

- 4.1 The Contracting Entity shall pay to RECCo such charges (if any) applying to the Tariff Interoperability Arrangements to which the Contracting Entity is granted access under this Agreement, as from time to time determined in accordance with the REC Charging Methodology and REC Charging Statement (both of which shall apply on an Equivalent Basis).
- 4.2 The charges are stated exclusive of VAT, which the Contracting Entity shall also pay at the prevailing rate (where applicable in accordance with Law).
- 4.3 In accordance with the REC Charging Statement, RECCo shall invoice the charges, and the Contracting Entity shall pay the charges. The Contracting Entity shall have no right of set-off, withholding or counterclaim.
- 4.4 If the Contracting Entity is overdue with any payment under this Agreement, RECCo shall be entitled (without prejudice to any other rights or remedies it may have) to:
 - (a) suspend some or all the Contracting Entity's rights of access under this Agreement; and/or
 - (b) charge the Contracting Entity interest on any unpaid amounts (both before and after judgment) at the rate applicable from time to time under the Late Payment of Commercial Debts (Interest) Act 1998.



5. INTELLECTUAL PROPERTY RIGHTS

- 5.1 The Intellectual Property Rights in the REC Materials belong to RECCo and the provisions of Clause 13 (Intellectual Property Rights) of the main body of the REC concerning REC Materials shall apply on an Equivalent Basis.

6. CONFIDENTIALITY

- 6.1 The provisions of Clause 18 (Confidentiality) of the main body of the REC shall apply on an Equivalent Basis, such that the Contracting Entity is a Receiving Entity in respect of the Confidential Information made available to it pursuant to this Agreement.
- 6.2 The Tariff Data shall be Confidential Information belonging to the relevant Energy Supplier, and the Contracting Entity must keep the Tariff Data confidential and only use the Tariff Data for the purposes envisaged by the Tariff Interoperability Arrangements Schedule.

7. DATA PROTECTION

- 7.1 The Contracting Entity, each Energy Supplier and RECCo are each an independent controller of the personal data processed pursuant to this Agreement. The provisions of Clause 19 (REC Controller Obligations) of the main body of the REC shall apply on an Equivalent Basis.
- 7.2 It is agreed that neither the Contracting Entity nor RECCo processes personal data on behalf of the other of them pursuant to this Agreement.

8. PERFORMANCE ASSURANCE

- 8.1 The REC Performance Assurance Board shall be entitled to impose sanctions in accordance with the Performance Assurance Schedule (which shall apply on an Equivalent Basis), and the Contracting Entity shall comply with the directions of the REC Performance Assurance Board.

9. LIMITATION OF LIABILITY

- 9.1 The provisions of Clause 14 (Limitation of Liability) of the main body of the REC shall apply on an Equivalent Basis, so that the liability of RECCo and the Contracting Entity in respect of this Agreement is limited on the same basis as each REC Party's liability is limited in respect of the REC.
- 9.2 The provisions of Clause 21 (Force Majeure) of the main body of the REC shall apply on an Equivalent Basis, to provide Force Majeure relief in respect of the Contracting Entity's rights of access under this Agreement.

10. ASSIGNMENT AND SUB-CONTRACTING

- 10.1 The Contracting Entity may not assign the benefit of this Agreement.
- 10.2 Either of RECCo or the Contracting Entity may sub-contract or delegate the performance of all or any of its obligations under this Agreement to any appropriately qualified and experienced third party but shall always remain liable



in relation to all sub-contracted or delegated obligations.

11. VARIATIONS

- 11.1 RECCo shall be entitled to unilaterally amend this Agreement on notice to the Contracting Entity; provided that the amendment is necessary to ensure that this Agreement is consistent with the requirements of the REC.

12. TERMINATION

- 12.1 RECCo may terminate this Agreement or suspend the Contracting Entity's access to the Tariff Interoperability Arrangements in accordance with the provisions of the Tariff Interoperability Arrangements Schedule concerning termination and suspension.
- 12.2 If the Contracting Entity no longer wishes to be an RTI User, then the Contracting Entity may terminate this Agreement by giving not less than 20 Working Days' notice in writing to RECCo.
- 12.3 If the Contracting Entity is not eligible under the REC to be an RTI User, then RECCo may terminate this Agreement by giving notice in writing to the Contracting Entity.
- 12.4 Termination of this Agreement for any reason shall not affect the Contracting Entity's rights or liabilities which may have accrued before termination and shall not affect the coming into force or the continuance in force of any provision which is expressly or by implication intended to come into or continue in force on or after termination.

13. THIRD PARTY RIGHTS

- 13.1 Each Energy Supplier shall be entitled to enforce the Contracting Entity's obligations under this Agreement (including those provisions of the Retail Energy Code which are incorporated by reference) in accordance with the Contract (Rights of Third Parties) Act 1999.
- 13.2 Subject to Clause 13.1, a person who is not party to this Agreement has no right to enforce any term of this Agreement.
- 13.3 This Agreement shall nevertheless be capable of amendment and termination in accordance with its provisions without the consent of any third parties.

14. NOTICES

- 14.1 The provisions of Clause 25 (Notices) of the main body of the REC shall apply on an Equivalent Basis (for which purpose, the most recent version of the Contracting Entity's RTI User Registration Data shall be used).

15. GENERAL

- 15.1 The following clauses of the main body of the REC shall apply on an Equivalent Basis: (a) Clauses 26.3 and 26.4 (Entire Agreement); Clause 26.5 (Severability); Clause 26.6 (Waivers); Clause 26.9 (Audit and Records); and Clauses 26.14 and



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26.15 (Anti-Bribery).

15.2 This Agreement shall be entered into by the Contracting Entity clicking the 'accept' button below, and shall take effect immediately.

16. GOVERNING LAW AND JURISDICTION

16.1 This Agreement and any dispute or claim arising out of or in connection with it (including non-contractual claims) shall be governed by, and construed in accordance with, the laws of England.

16.2 In relation to any dispute or claim arising out of or in connection with this Agreement (including in respect of non-contractual claims), each of the Contracting Entity and RECCo irrevocably submits to the exclusive jurisdiction of the relevant person, panel, court or other tribunal specified in the REC from time to time.

CLICKING THIS BUTTON WILL CREATE A LEGALLY BINDING AGREEMENT.

THE CONTRACTING ENTITY AGREES TO THIS AGREEMENT - {ACCEPT}