

## Annex A - Electricity Supply Standard Licence Conditions

Condition 11C. Making available information related to Charges for the Supply of Electricity and Export Tariffs

### **PART A. APPLICATION**

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11C.1 This condition shall have effect from [18 February 2027].

### **PART B. THE DUTY TO MAKE AVAILABLE INFORMATION**

11C.2 Subject to paragraph 11C.3, the licensee must make available information related to its Charges for the Supply of Electricity (excluding any charges for the provision of an Electricity Meter) to Domestic Premises and Relevant TI Non-Domestic Premises and Export Tariffs in accordance with the Retail Energy Code Requirements as modified from time to time.

11C.3 Paragraph 11C.2 does not apply to the licensee if:

- a) neither the licensee nor any Affiliate has previously been required to meet the requirements of paragraph 11C.2; and
- b) the licensee supplies electricity only to Non-Domestic Customers; and either
  - (i) the licensee in conjunction with its Affiliates supplies electricity to no more than 100,000 Relevant TI Non-Domestic Premises based on number of meter points; or
  - (ii) the only information that the licensee would be required to make available under this condition is information that pertains to Deemed Contracts and/or Out-of-contract Contracts.

11C.4 The licensee must take all reasonable steps to ensure that the information made available in accordance with paragraph 11C.2 is:

- a) subject to paragraphs 11C.5 and 11C.6, made available in relation to the Charges for the Supply of Electricity and Export Tariffs applying at all Domestic Premises and Relevant TI Non-Domestic Premises;

- b) complete, in that all data fields required by the Retail Energy Code Requirements in relation to the Charges for the Supply of Electricity and Export Tariffs at any particular premises are populated; and
- c) accurate and up to date.

11C.5 The licensee shall not be required to make available the information in accordance with paragraph 11C.2 to the extent that the Charges for the Supply of Electricity applying in relation to a particular premises:

- a) are structured in a manner that is incompatible with technical requirements imposed by the Retail Energy Code Requirements;
- b) are such that the Unit Rate or Standing Charge applying in any period varies depending on the quantity of electricity consumed within that period; or
- c) apply to an Unmetered Supply.

11C.6 The licensee shall not be required to make available the information in accordance with paragraph 11C.2 in relation to a Relevant TI Non-Domestic Premises:

- a) that is occupied by an Excepted Customer; or
- b) to the extent that the information relates to Bespoke Charges

11C.7 The licensee must keep a record of, and make available on request to the Secretary of State or to the Authority in a form and manner stipulated by the Secretary of State or the Authority (as the case may be) the following information:

- a) the number of times third parties have, in accordance with the Retail Energy Code Requirements, accessed the information related to the licensee's Charges for the Supply of Electricity or Export Tariffs; and
- b) the structure of any Charges for the Supply of Electricity or Export Tariffs that it does not make available in accordance with the requirements of 11C.2 by virtue of paragraph 11C.5.
- c) in either case in relation to any time period specified by the Secretary of State or the Authority (as the case may be).

11C.8 The Authority may, following consultation with the licensee and where appropriate any other person likely to be materially affected, give a direction ("a derogation") to the licensee that

relieves it of its obligations under paragraph 11C.2, to such extent, for such period of time and subject to such conditions as may be specified in the direction.

#### 11C.8 Definitions

For the purposes of this condition:

<b>Bespoke Charges</b>	means Charges for the Supply of Electricity that are tailored to the individual needs of a Customer being supplied by the licensee and that are not widely available on the open market, but excluding Charges for the Supply of Electricity that would otherwise be treated as Bespoke Charge solely because of the inclusion of a fee that is paid (either directly or indirectly) to a Micro Business TPI.
<b>Excepted Customer</b>	means a customer that the licensee supplies at one or more premises at which the quantity of electricity supplied to the premises is determined by a Current Transformer Electricity Meter.
<b>Export Tariff</b>	means, as between the licensee and a Customer, payments and/or charges made by the licensee in respect of the generation or export of electricity at or from that Customer's premises, including (but not limited to) the unit price for the purchase of exported or generated electricity and any other related unit or standing prices and/or charges and including payments and/or charges made based on either measured or estimated quantities of generation or export of electricity, but excluding any charges for the provision of Metering Equipment .
<b>Micro Business TPI</b>	has the meaning given to that term in standard condition 7D.
<b>Out-of-contract Contract</b>	has the meaning given to that term in standard condition 7A.
<b>Relevant TI Non-Domestic Premises</b>	means a Non-Domestic Premises at which the quantity of electricity supplied to the premises is not determined by a Current Transformer Electricity Meter.

**Retail Energy Code  
Requirements**

means the requirements specified in the Retail Energy Code for the purposes of this condition that set out:

- a) the data items relating to Charges for the Supply and Export Tariffs of Electricity that are to be made available;
- b) the ancillary information that must or may also be made available;
- c) the mechanism and format by which those data items and ancillary information must be made available;
- d) the means by which a record may be established of the extent to which the information related to the licensee's Charges for the Supply of Electricity and Export Tariffs has been accessed by third parties;
- e) in respect of the systems used by the licensee to make information available, the performance requirements that must be met;
- f) the persons to whom the information must be made available and the circumstances in which it must be made available to those persons;
- g) the arrangements by which those accessing the information can have a reasonable degree of confidence that the information being provided is genuine;
- h) matters relating to consumer consent and data protection and security, including user requirements when accessing information made available and suspension and revocation of access; and
- i) any other associated or ancillary matters.

**Unmetered Supply**

has the meaning given to that term in condition 22E.7.